

RAHEL ZAKIR

FULL STACK DEVELOPER

CONTACT

+251-960-26-84-89
rachelzakir@gmail.com
Addis Ababa, Ethiopia
linkedin.com/in/rahel-zakir

TECHNICAL SKILLS

- Next.js / React
- Node.js / Express.js
- JavaScript, HTML, CSS
- PostgreSQL
- Prisma ORM
- RESTful API Design
- Role-Based Access Control
- Firebase
- Git / Deployment

PROFESSIONAL SKILLS

- Communication
- Problem-Solving
- Leadership
- Team Collaboration
- Time Management
- Adaptability

EDUCATION

Computer and Data Science

MIT Emerging Talent
2023 – 2024

Information Technology

Arbaminch University
2015 – 2019
CGPA 3.18

LANGUAGE

- English
- Amharic
- Afan-Oromo

REFERENCE

Mr. Melkamu Alamrew

Corporate Technology Officer
melkamu.alamerew@kerchanshe.com
+251 91 017 4567

Mr. Elias Sherafudin

Custom Clearance & Logistics
Manager
elias.sherafudin@kerchanshe.net
+251-948-89-64-25

Mr. Henok Tilahun

Warehouse & Production Manager
henok.tilahun@kerchanshe.com
+251-912-71-25-49

SUMMARY

Full Stack Developer with 6+ years of professional experience spanning software development, ERP systems, transport operations, and enterprise business process automation. Successfully transitioned from business operations into a full stack development role, building enterprise applications with Next.js, Node.js, Express.js, PostgreSQL, and Prisma ORM. Strong track record of gathering requirements directly from business users, running UAT, and deploying production systems used across multiple departments.

WORKING EXPERIENCE

Full Stack Developer I

Kerchanshe Group | December 2025 – Present

- Design, develop, and maintain enterprise web applications using Next.js, Node.js, Express.js, PostgreSQL, Prisma ORM, JavaScript, HTML, and CSS.
- Gather and analyze business requirements and translate them into functional and technical solutions.
- Coordinate with business users, process owners, and developers to clarify requirements, workflows, and system functionality.
- Conduct User Acceptance Testing (UAT) sessions with end users, prepare test scenarios, validate requirements, document issues, and coordinate resolutions.
- Support and validate ERP and business application development by reviewing functionality against approved requirements and user workflows.
- Provide Office 365 ERP user support and system usage guidance, including assisting users with system processes, troubleshooting, and workflow-related issues.
- Train and guide end users on ERP modules and newly implemented system features.
- Develop RESTful APIs, role-based access control, and integrated frontend/backend solutions.
- Design and optimize PostgreSQL databases using Prisma ORM.
- Deploy and maintain production applications and collaborate with cross-functional teams to improve business processes.

Major Projects

- Café Management System
- Meeting Room Management System
- IT Support Ticket System
- Transport Operations Management System (TOMS)
- Tax Management System
- Kerchanshe Group Website — kerchanshegroup.com
- Oro Meat Website — oro-meat.com

Senior Documentation Officer / ERP System Coordinator

Kerchanshe Group | 2020 – November 2025

ERP System Coordination & Business Process Support

- Coordinated ERP implementation, configuration, and user support across different departments.
- Gathered and documented business and user requirements by working directly with process owners and end users.
- Analyzed existing business processes and workflows and identified opportunities for system improvement and automation.
- Coordinated with users and technical teams to clarify requirements, resolve system issues, and support successful implementation.
- Organized and supported UAT sessions, including preparing test scenarios, collecting user feedback, validating requirements, and following up on identified issues.
- Trained and supported end users on ERP modules, system workflows, and business processes.
- Supported users in their day-to-day ERP usage and provided guidance on system-related issues.

- Validated system functionality against business requirements and ensured that delivered solutions addressed operational needs.
- Supported digital transformation initiatives by identifying manual processes suitable for automation.
- Prepared operational reports, KPIs, and performance analyses for management.

Transport & Documentation Operations

- Served as the Transport Department Strategic Planning Focal Person, contributing to departmental planning and continuous improvement initiatives.
- Managed end-to-end Transport documentation for cargo shipments, ensuring compliance with operational and regulatory requirements.
- Coordinated shipment documentation, including FO, GRN, certificates of origin, bills of lading, and export permits.
- Monitored shipment status and resolved documentation discrepancies to minimize operational delays.
- Trained staff on documentation procedures while ensuring data accuracy and compliance.

Data Clerk

Kerchanshe Coffee | 2019 – 2020

- Entered, validated, and maintained large volumes of operational and business data with a high level of accuracy.
- Verified data integrity by identifying and correcting inconsistencies.
- Prepared reports and maintained organized digital and physical records.
- Assisted departments with data retrieval, reporting, and documentation.
- Ensured compliance with company policies regarding data confidentiality and security.
- Collaborated with team members to improve data quality and operational efficiency.
- Supported administrative activities and maintained accurate filing systems.

PROFESSIONAL HIGHLIGHTS

- More than 6 years of professional experience across software development, ERP systems, transport operations, and enterprise business process automation.
- Successfully transitioned from business operations into a Full Stack Developer role.
- Delivered multiple enterprise applications used by different departments within Kerchanshe Group.
- Strong experience working directly with business users, gathering requirements, conducting UAT, and deploying production systems.

